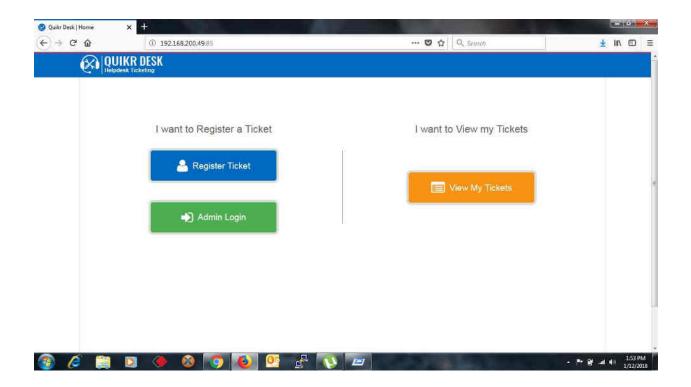
## PROCEDURE TO REGISTER COMPLAINT AGINST LAN IN HELDESK

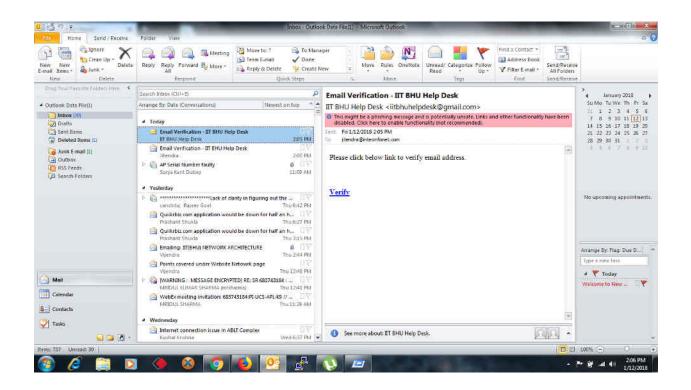
**<u>STEP 1</u>**. Enter **ur(**<u>http://help-lan.iitbhu.ac</u>.in) in your browser.



STEP 2. Click on Register Ticket

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**<u>STEP 3</u>**. Enter following details as mentioned and submit it. A verification e-mail has been sent to your email id.



**<u>STEP 4</u>**. Click on **verify** and you will be automatically redirected to helpdesk page.

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<u>STEP 5</u>. To check the status of registered ticket, click on **View my Tickets** and enter your mobile number.

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