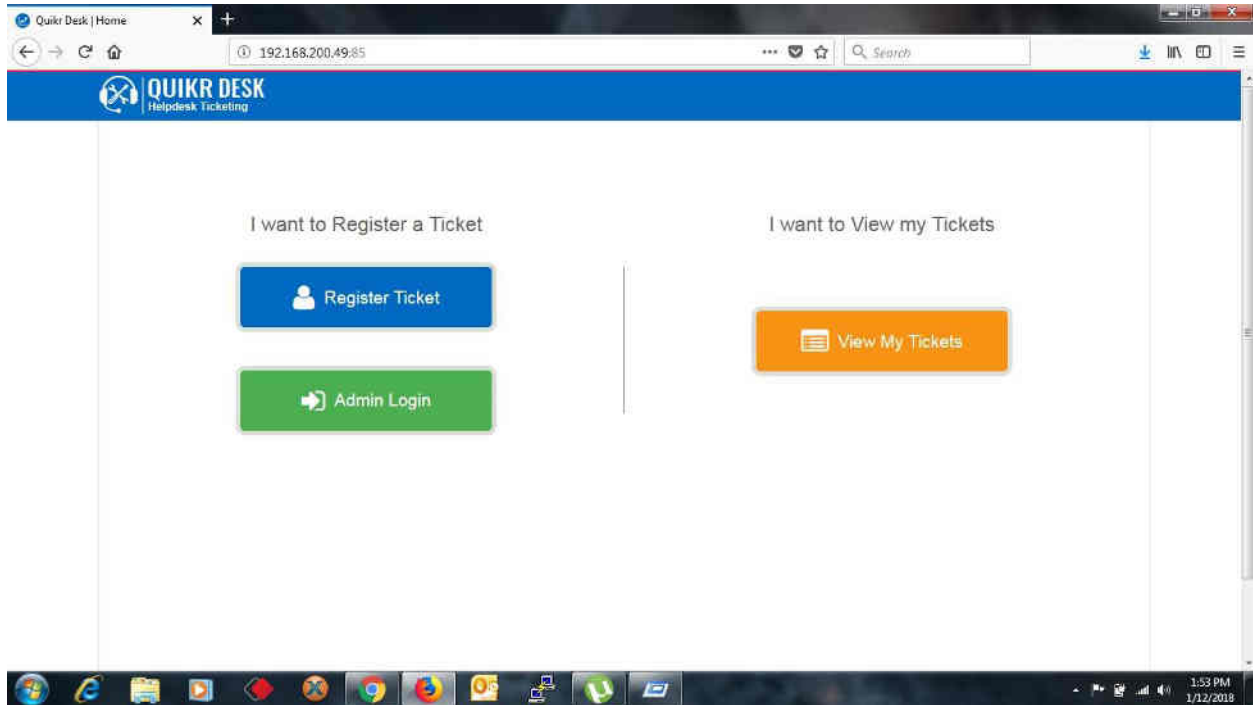
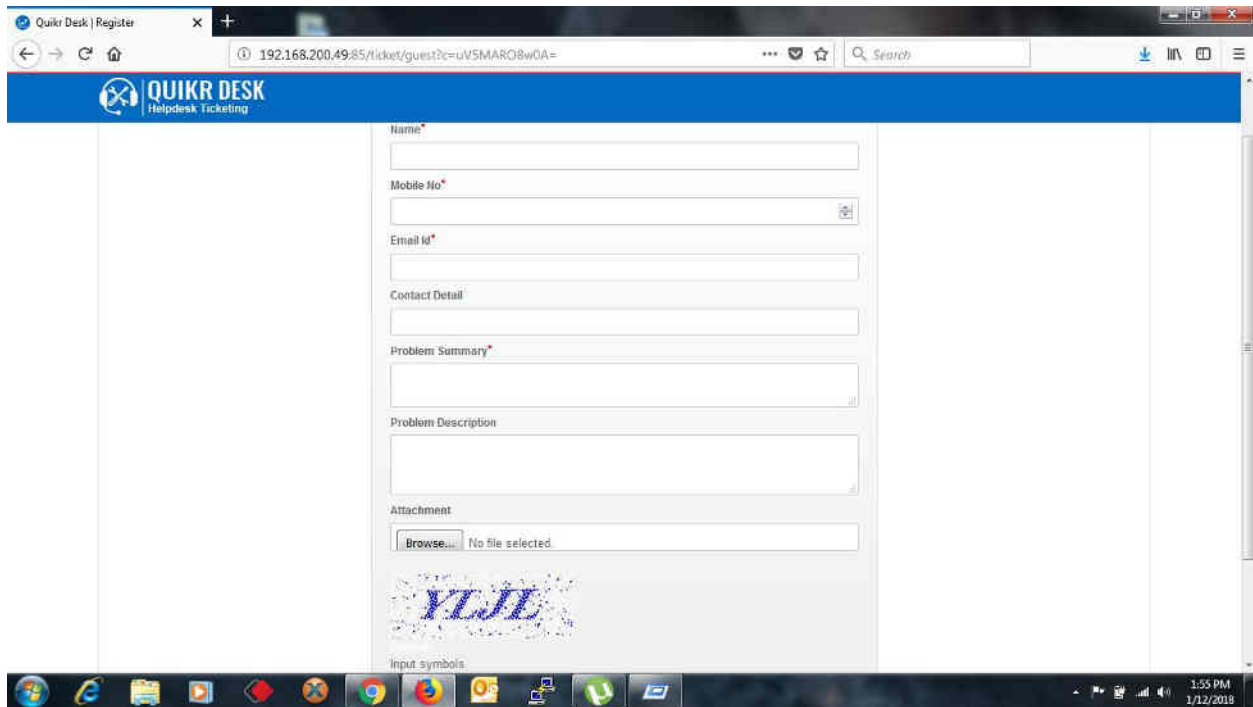


# **PROCEDURE TO REGISTER COMPLAINT AGAINST LAN IN HELDESK**

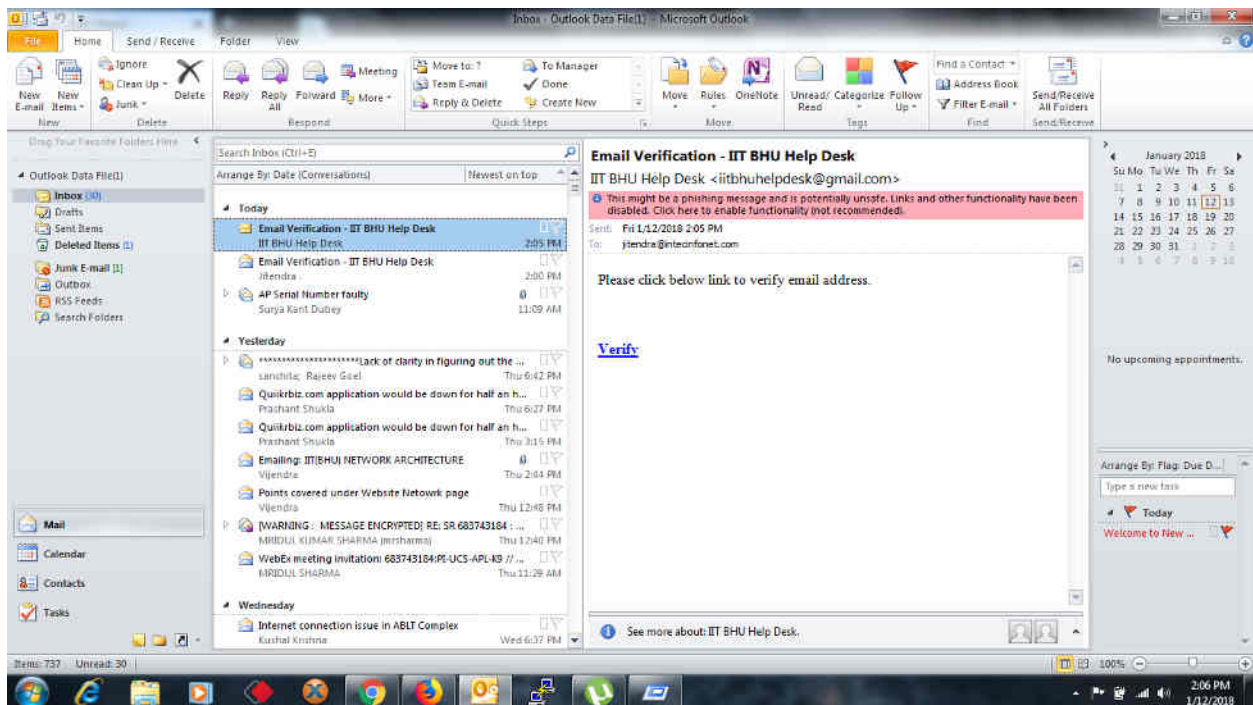
**STEP 1.** Enter **ur**(<http://help-lan.iitbhu.ac.in>) in your browser.



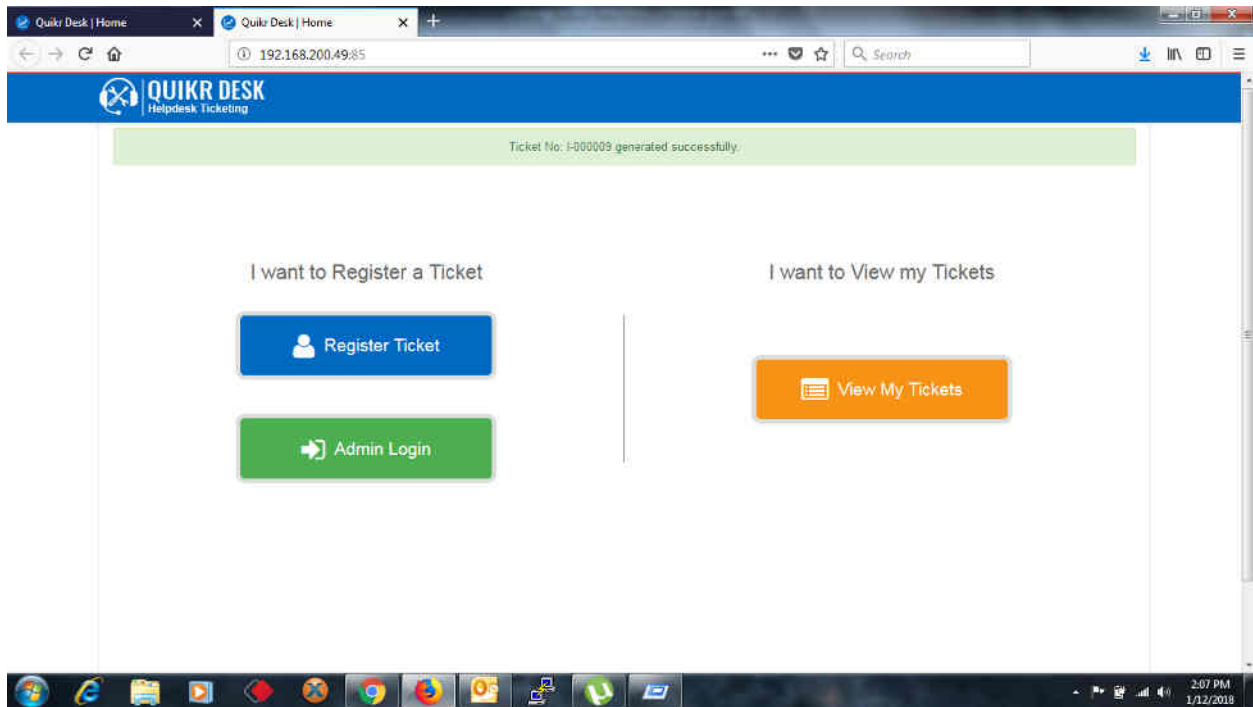
**STEP 2.** Click on **Register Ticket**



**STEP 3.** Enter following details as mentioned and submit it. A verification e-mail has been sent to your email id.



**STEP 4.** Click on **verify** and you will be automatically redirected to helpdesk page.



**STEP 5.** To check the status of registered ticket, click on **View my Tickets** and enter your mobile number.

Quikr Desk | Home    Quikr Desk | My Tickets

192.168.200.49:85/ticket/mytickets    Search

**QUIKR DESK**  
Helpdesk Ticketing

**My Tickets** Back

Enter mobile no. to search: 9711133196    Search

Ticket No	Ticket Date	Problem Summary	Status	Last Updated On	Remarks
I-000009	12/01/2018		Open		
I-000008	12/01/2018		Open		
I-000005	13/11/2017		Closed	13/11/2017	Closed

2:08 PM  
1/12/2018