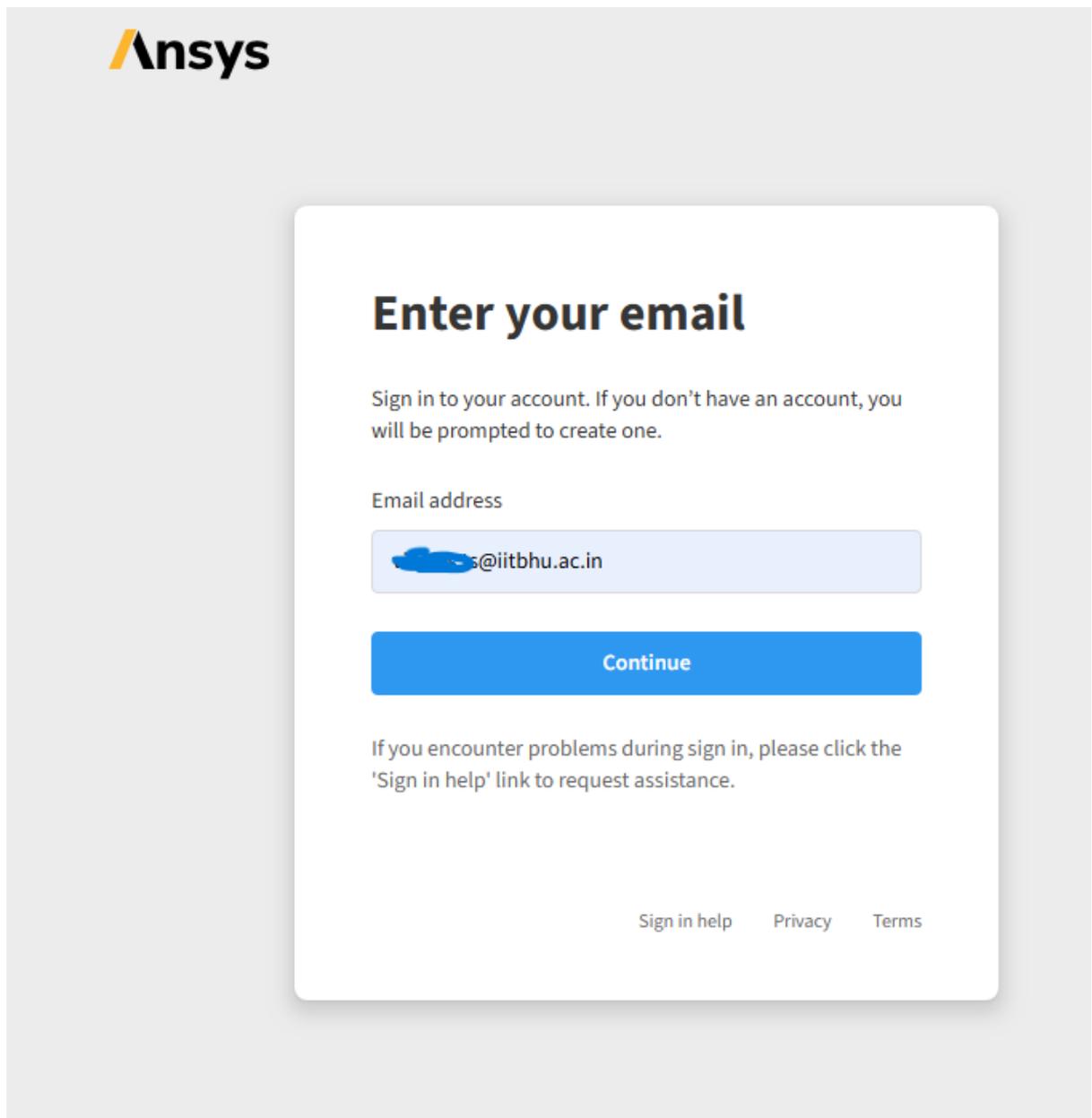


Installation Guide for Ansys Software

- Visit <https://customer.ansys.com/s/> to sign-up on Ansys Customer Portal.
- Use institute email ID with @iitbhu.ac.in domain to begin with the sign-up process.



Ansys

Enter your email

Sign in to your account. If you don't have an account, you will be prompted to create one.

Email address

Continue

If you encounter problems during sign in, please click the 'Sign in help' link to request assistance.

[Sign in help](#) [Privacy](#) [Terms](#)

Ansys Customer Support Space Registration Form

Your Ansys SSO Account has been successfully created. To complete your Ansys Customer Support Space registration, fill out the fields below.

If you or your organization purchased software directly from Ansys Government Initiatives (AGI), you will need to request technical support assistance directly from the AGI Support Team. This will ensure that your support cases are handled by U.S. citizens on FedRAMP-compliant systems. If this applies to you, check out <https://www.agi.com/support>. If you are unsure if this applies to you, please reach out to your designated account manager for verification.

* Indicates fields are mandatory

Email Address

██████████@itbhu.ac.in

* First Name

* Last Name

Phone Number (include your country code)

* Job Title

Language

--None--

Company Information

* Company Name

* Address Line 1

Address Line 2

* Country

--None--

State

--None--

* City

* Postal Code - Please enter NA, if your address do not have a zipcode ⓘ

* Account Number(Customer Number)

1044712

Not sure how to retrieve your Ansys account number?

If you are unable to retrieve your account number from the instructions above, please contact your License Administrator or Account manager.

Next

- Follow sign-up process, enter customer ID **1044712** when asked for.
- After completing the sign-up process, the login page will be shown as below:

Ansys
CUSTOMER SUPPORT
SPACE

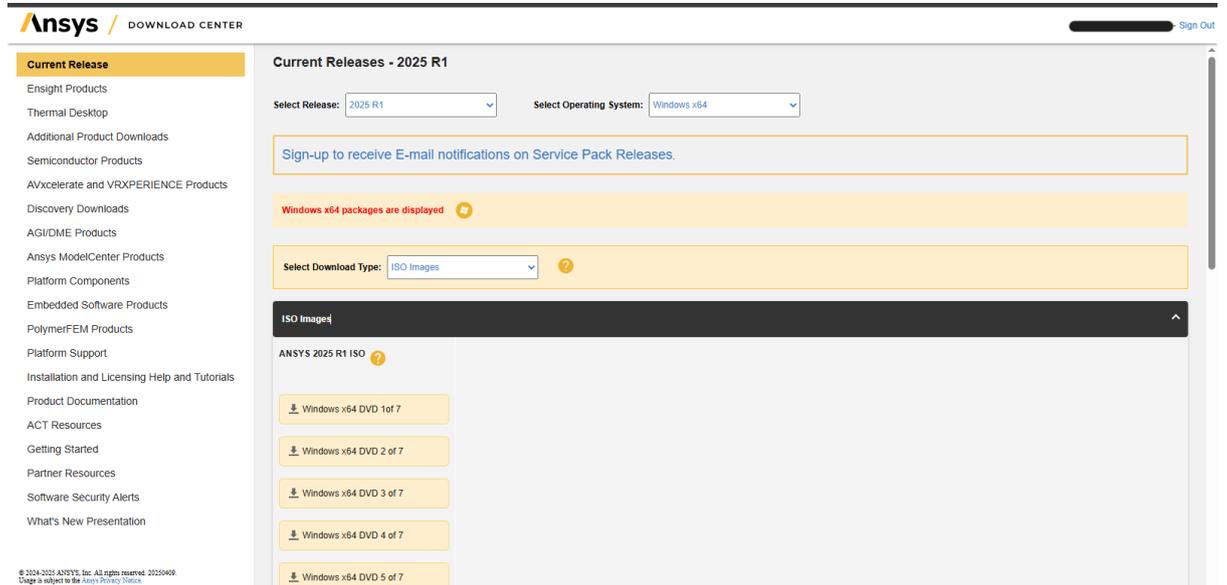
Home Knowledge Base My Cases My Products **Download Center** Ansys Innovation Space More

Welcome, [redacted]!

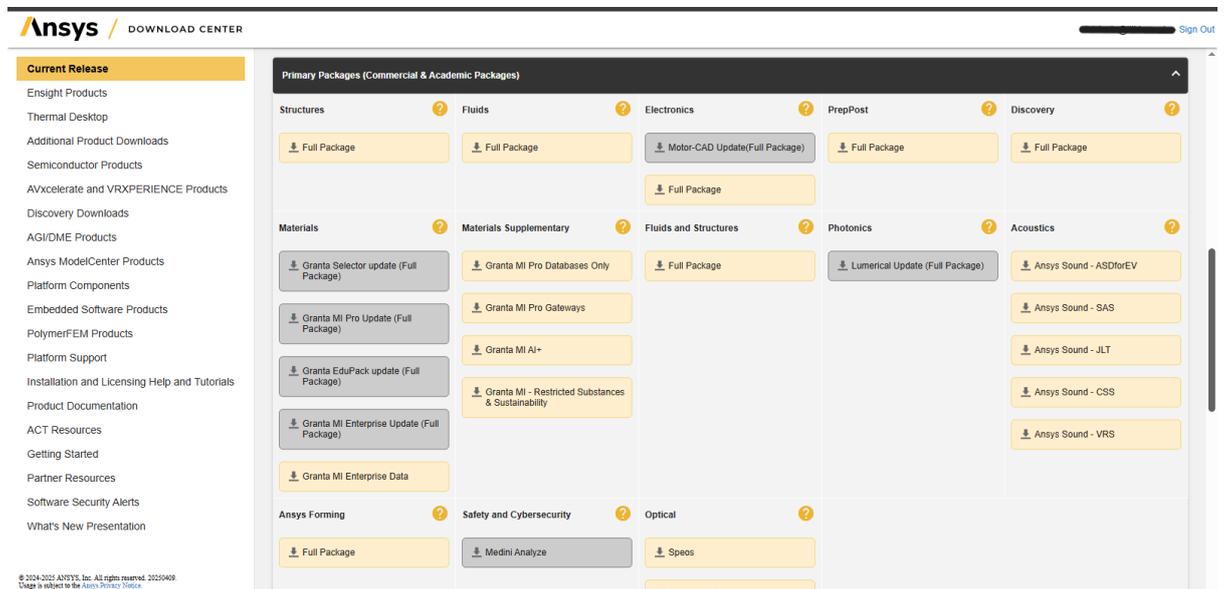
Our commitment to quality is evident in every facet of Ansys products and services, from drafting customer-driven product requirements, to delivering quick and accurate support. Our knowledge base provides product topics and trending articles for you to get answers quickly. The online Ansys

- Click on “Download Centre” and download the Full Ansys package or the required package.

Full Ansys Package:



Primary Packages:



Installation:

- Extract zip Ansys Package.
- Note:
 1. **Before beginning installation** make sure to uninstall any previous versions of Ansys from the **Control Pannel**.
 2. Press **⊞+R** type **%temp%** press enter.
 - Delete Ansys folder (If present).
 3. Press **⊞+R** type **%appdata%** press enter.
 - Delete Ansys folder (If present).
 4. Now run “client.bat” as administrator.
- After following Step 1 to 4. We shall begin the installation by running “setup.exe” as administrator.
- After installation has finished, a prompt window will appear to enable and enter the **Port Number** and **IP Address** of the Licenced server
 - Enter Port Number: **1055**
 - Enter Server IP: **10.2.60.16**
- After entering the above details click on test, your Ansys Software will be activated and ready for use.