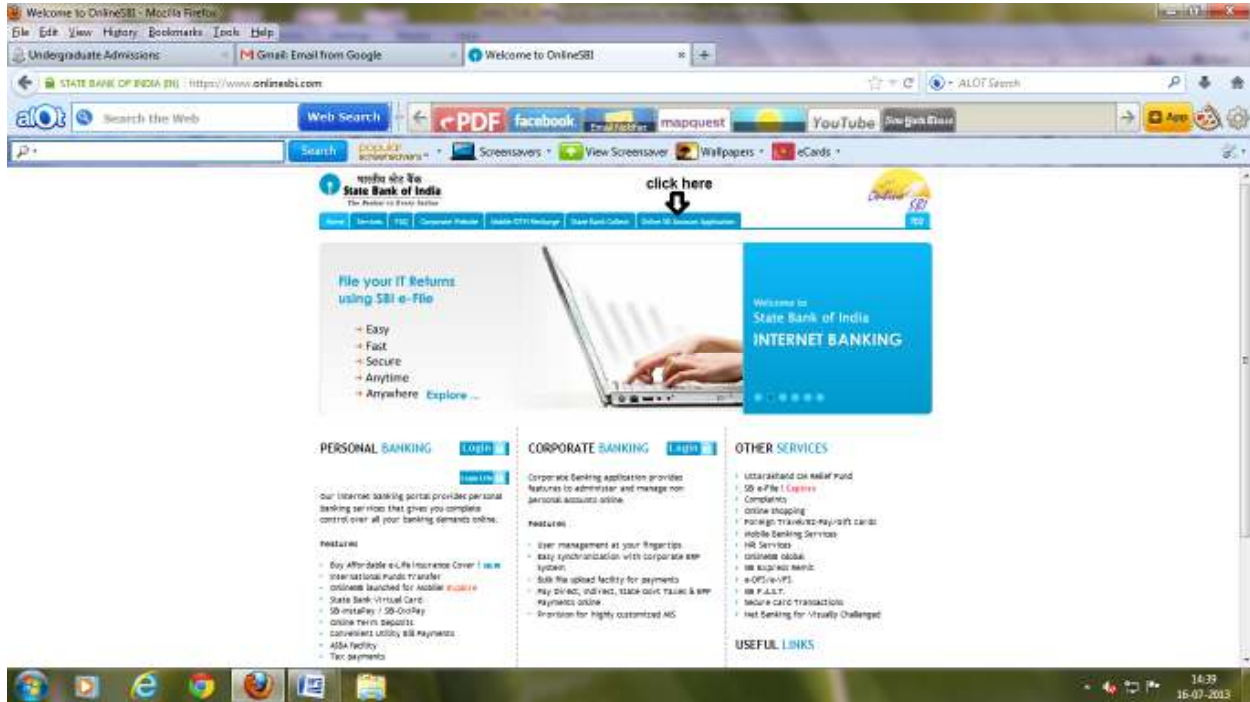


PROCEDURE OF OPENING ONLINE ACCOUNT IN STATE BANK OF INDIA



1. Savings Bank Online Account Application Process In Brief

You may fill up an application online for opening a Savings Bank account. The process in brief would be as follows:

- Fill up and submit the required details online.
- Print the Account Opening Form (AOF) on A4 size white papers.
- Attach the required documents, such as photographs and proof of identity and address, as mentioned in the AOF.
- A TCRN (Temporary Customer Reference Number) will be generated, which please note down. TCRN will also be sent on the registered mobile number of the applicant(s).

2. Benefits

- Convenience:
The AOF can be filled at your convenience and fields that can be validated are checked for errors.
- Quick:
Time taken for opening of the account at the branch will get reduced as the data will already be available in the system.
- Safety:
The data will be submitted on a VeriSign secured site and the information will be encrypted before transmission.

3. Information That You Will Need to Provide

For opening an account, you need to provide the following information:

- KYC (Know Your Customer) information: The acceptable KYC documents are available through drop down menu in the AOF.
- Information about the Savings Bank account you wish to open and the facilities you would want in the account.
- Form 60, if you do not have Permanent Account Number (PAN) of Income Tax.
- Form DA-1 (optional), if you wish to make a nomination (recommended).

[4. Documents That You Will Need to Provide](#)

For each person who wishes to open the account, you will need to provide:

- 2 Recent passport-size colored photographs.
- KYC documents as mentioned in the AOF.

If you give photocopies, please produce the original documents for verification when you visit our branch.

[5. Step-by-Step Account Opening Process](#)

Step 1: Fill the Customer Information Section

- This section will have to be filled for each person wishing to open the account.
- You must fill Part A first. Once you fill Part A and save the form, a Temporary Customer Reference Number (TCRN) will be generated which may please be noted. You will need it later to edit the form, if you desire, and to link the customer in the Account Opening Form.
- Subsequent parts in this step can be filled only after you have successfully filled Part A.

Step 2: Fill the Account Information Section

- Part A: Type of Account and Services Required.
- Part B: Nomination Form (optional but recommended).

Note:

- This section will have to be filled for each account that you wish to open.
- You must fill Part A first. Once you fill Part A and save the form, a Temporary Account Reference Number (TARN) will be generated which may please be noted. You will need it later to edit or print the form.
- Subsequent parts in this step can be filled only after you have successfully filled Part A.

After successful filling up of data in the account opening form, an **SMS notification** will be sent to 1st applicant's mobile number along with the TARN.

Step 3: Read the Savings Bank Rules

- Please read these rules carefully before signing the account opening form. By applying to the Bank for opening the account, you would be confirming that you have read the rules and that you agree to abide by these. A print of the same can also be taken by you after generation of TARN.

6. FAQ's

Q1: Who can submit information online for opening a Savings Bank account?

Ans :Any resident Indian desirous of opening a Savings Bank Account with any branch of State Bank of India.

Q2: Can I open an account jointly?

Ans :Yes. You may open an account jointly, with up to three applicants.

Q3: Will KYC documents be required for all account holders?

Ans :Yes. KYC documents in respect of all joint account holders will be required.

Q4: Can the KYC documents be different for the joint account holders?

Ans :Yes, provided each submits a set of KYC documents as stipulated by the Bank.

Q5: Can a minor submit information online for opening a Savings Bank account?

Ans :A minor may submit information online for opening a Savings Bank account provided he/she is more than 10 years old and can sign uniformly.

Q6: Can an account be opened in the names of more than three persons?

Ans :Yes, but in such cases you cannot submit the information online. Please approach the branch for opening such accounts.

Q7: Is there a time limit within which I must approach a branch after submitting the information online?

Ans :Yes, you must approach a branch within 30 days of submitting the information online. If the account is not opened within 30 days, your customer information will be deleted from our records.

Q8: I will have to submit my personal information online. Is it safe?

Ans :Yes. The page you will submitting your information is VeriSign secured and the information will be encrypted before transmission.

Q9: Can I submit the documents to the branch by email?

Ans :No. Each person who wishes to be an account holder will have to visit the branch personally, show his KYC documents, and sign the AOF in the presence of an authorized official of the Bank.

Q10: Can I submit the documents to any branch of SBI?

Ans :Yes. To locate a branch, use our [Branch Locator](#). Once you have submitted the Account Opening Form to one branch, you will not be able to submit the same form to another branch.

Q11: I have forgotten the TARN. Can I retrieve it?

Ans :When the TARN is generated, it is also sent to you by SMS. If that SMS is not available with you, you will need to enter the information again and generate a new TARN.

START NOW

[Fill new Customer Information Form](#)

The screenshot shows the 'Customer Information Section' of the online account opening form. The form is titled 'Customer Information Section' and includes a 'Home' link. It contains several sections for data entry:

- Personal Details:** Includes fields for Customer Type (Public, SBI, Other), Name (First Name, Last Name), Name of Father/Guardian, Date of Birth, Gender (Male, Female), Nationality, Mother's Maiden Name, and Applicant's Marital Status (Single, Married).
- Current Residential / Office Address:** Includes fields for Landmark / Street, State/UT, Telephone No. (with STD Code), and Mobile Number.
- Permanent Address:** Includes a checkbox for 'Same as Correspondence Address' and fields for Landmark / Street, State/UT, and City.

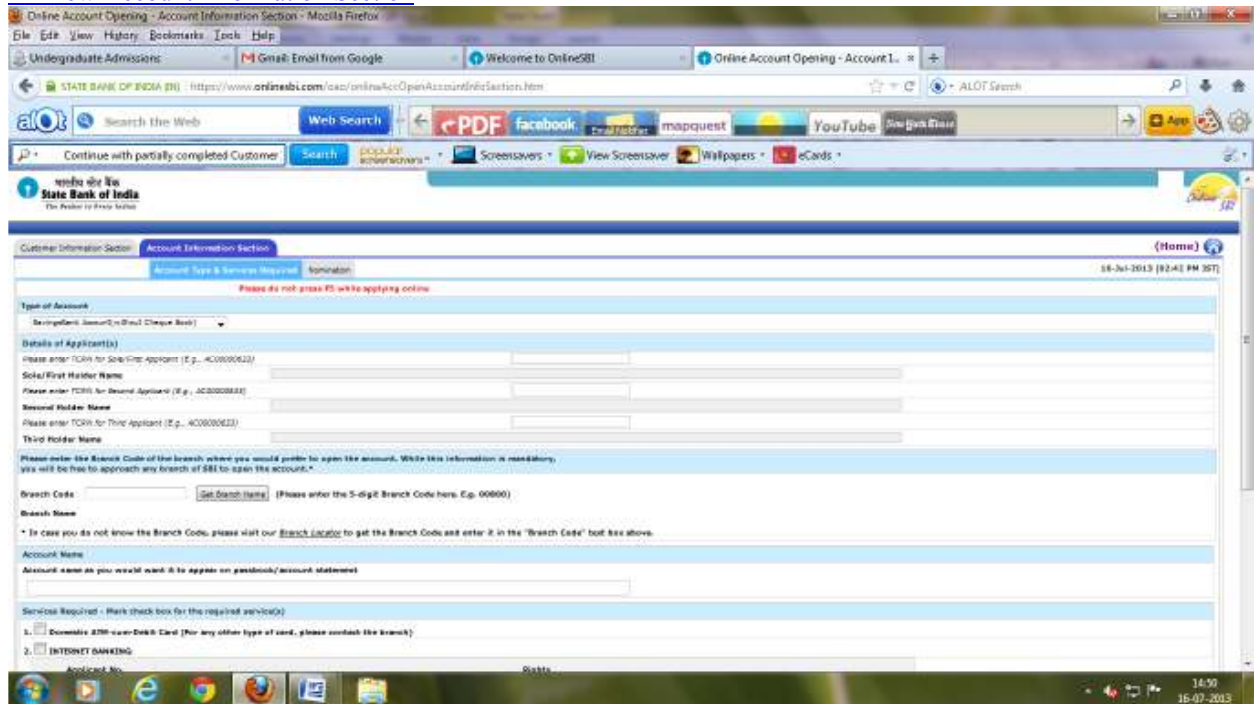
The form also includes a 'SEND' button and a 'Back' button. The browser's address bar shows the URL: <https://www.onlinesbi.com/saoz/onlineweb/OpenCustomerInfoSection.htm>. The browser's title bar indicates 'Online Account Opening - Customer Information Section - Mozilla Firefox'.

[Continue with partially completed Customer Information Form](#)

Please enter your TCRN

Please enter your Date of Birth

[Fill new Account Information Section](#)



[Continue with partially completed Account Information Section](#)

Please enter Sole/First Applicant's TARN

Please enter Sole/First Applicant's Date of Birth

[Print Account Opening Form](#)

Print/Download in PDF Format
(To download a PDF reader, please visit <http://get.adobe.com/reader>)

Please connect printer to system and feed A4 size paper in the printer and click 'PROCEED' below

Please enter the string shown in the image

Please enter Sole/First Applicant's TARN

Please enter Sole/First Applicant's Date of Birth